



## NHS Quality Checker - Job Description



### About Your Voice Counts



Your Voice Counts helps groups of people who are not treated equally. We help people to speak up for what they want, be better connected, and to have choice and control in their lives.



**Our values.** These are the things important to us that help us do our work well.



- **Being accountable** – We are honest and take responsibility for our actions



- **Being Person Centred** – We put people's needs first



- **Learning and Growing** – We challenge ourselves and each other to help us get better at what we do



- **Promoting equality** – We work to get equal opportunities for everyone



- **Working together** - We achieve more by working as a team than by acting alone

## About the job



Quality Checkers work as part of a team in South Tyneside

They carry out quality checks of the GP surgeries in South Tyneside



A Quality Check is a way of finding out how well the GP surgery is supporting their patients with a Learning Disability and Autism



Quality Checkers use their own experiences to check the quality of care. This means they can spot things that other checks and inspections may not



**What you will do in the job:**



- Talk to patients and unpaid carers and ask them questions face to face or by video call



- Visit GP surgeries face to face or by video call



- Work with the team and look at all the information, then put the ideas into a report



- Present reports to GP surgeries and help them agree changes to make their service better



- Help people with Learning Disabilities and Autism know how to ask for better help at their GP surgery



**We will make sure that we support the person who gets this job to do all of these things, and to learn how to do them well.**



## Pay and hours

No more than 5 hours per week until March 2026

The pay will be **£8.91 per hour**



Quality Checkers are supported by two staff and a coordinator



## The person we want to do this job

We are looking for someone with a learning disability or an autistic person. You will need to be:



- Good at communicating



- Good at teamwork



- Good at asking questions



- Good at coming up with ideas



- Good at being organised and doing what you say you are going to do



- Good at time keeping



- Have experience using Zoom or Teams, or able to learn how to use them with support

If this sounds like you, we would love to hear from you.



## How to apply

Fill in an application form by 12.00 noon on Tuesday 30<sup>th</sup> November 2021 and send it to [jobs@yvc.org.uk](mailto:jobs@yvc.org.uk)



Interviews will be on Thursday 9<sup>th</sup> of December



To get an application form, please go on our website or email or phone us

Email: [jobs@yvc.org.uk](mailto:jobs@yvc.org.uk)

Phone: **0191 478 64 72**



To find out more about the job, please call **Amy Broughton** on **0191 478 6472**



**Equal opportunities are very important to us. We would especially welcome people from Black, Asian and minority ethnic groups to apply for this job.**