

## Volunteer Role Description – Drop-in Support Worker



<b>Title</b>	Drop-in Support Worker
<b>Location</b>	Gateshead/Jarrow/Boldon/South Shields
<b>Time commitment</b>	Approx. 3 hours per week
<b>Minimum duration</b>	Ongoing
<b>Project description</b>	Our weekly drop-ins in South Tyneside and Gateshead are a place where people with learning disabilities and or autism can come to ask for help with a range of problems including things like appointments, bills, jobs and taking part in activities and training. They are also a place for people to socialise and to learn new skills.
<b>Role description</b>	We are looking for friendly people to offer support to people at our drop-in services.
<b>Key beneficiaries</b>	Clients with learning disabilities and/or autism
<b>Main responsibilities</b>	<ul style="list-style-type: none"> <li>• Greeting people on arrival and making sure they feel safe, welcome and included.</li> <li>• Gathering information about reasons for attending the drop-in and what further support is needed (if any)</li> <li>• Arranging one-to-one support with Your Voice Counts staff if required</li> <li>• Encouraging people to get involved with training, workshops and opportunities with the support of Your Voice Counts staff and volunteers</li> </ul>
<b>This role would suit people who...</b>	Like to chat to people and are good at listening. They will be friendly, welcoming and encouraging, and good at responding to people's questions and issues.
<b>Deadline for application</b>	Ongoing
<b>Application process</b>	Next step: Contact Danielle or Alex (see below)
<b>Who to contact for more information</b>	Danielle Falcus or Alex Tate on 0191 4786472 or <a href="mailto:volunteers@yvc.org.uk">volunteers@yvc.org.uk</a>